

TICKET #IE314_194

The cockpit canopy closes abruptly when not manually held. It is recommended to service the existing canopy restrictor devices.

ALSIM 13-04-2023

Hello Michael,

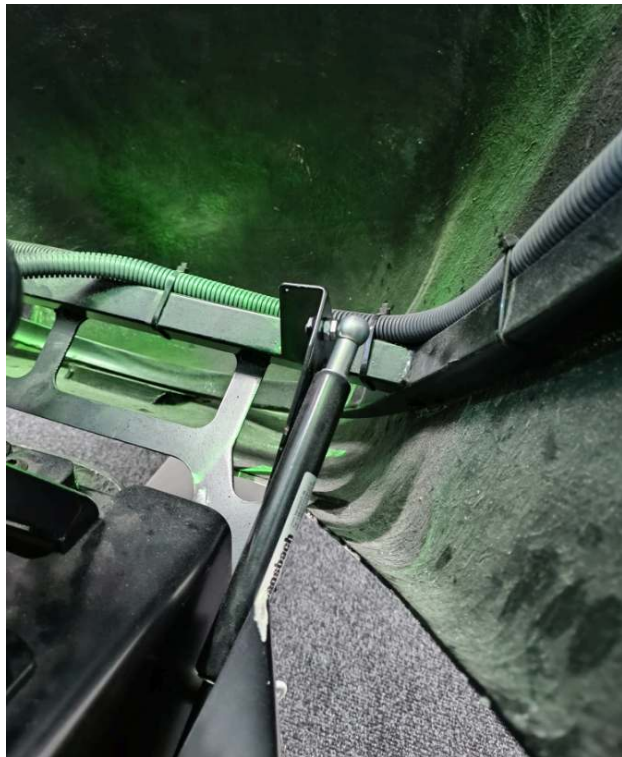
Thanks for reaching out to Alsim Support.

I can send you a quote for new springs, would it work for you ? Could you send in advance a picture of the spring nuts and bolts to see if they are needed too ?

Thanks a lot,

Léo

Michael Smith 15-04-2023





Video of closing Canopy - Click to watch

<https://drive.google.com/file/d/1hJobL9txqy03Fc790UKHUcWF2LCCUwpD/view?usp=sharing>

Michael 15-04-2023

Waiting on Quote for parts to resolve.

Leo - Alsim

Dear Michael,

I've attached a quote for both springs, including shipping, to this ticket.

It does not includes the bolts as you can just screw the new springs on the current fixing bolts.

Thanks,

Léo

Quote received and paid - Waiting on goods to arrive

Your payment request has been successfully recorded.

Payment details

SHOP :	Alsim Simulateurs
URL address :	http://techlog.alsim.com
Shop ID :	11506910
Order reference :	62845650-6312-4d01-8963-b7a149539118

 CARTE BANCAIRE : 265.85 EUR

Date / Time :	05-10-2024 / 16:08:55 (GMT+2)
Card number :	XXXXXXXXXXXX5444
Authorization number :	NDPXJZ
Merchant ID :	5339384 001
Type :	DEBIT VADS
CB transaction number :	345055
Usage :	Debit
Unique transaction ID :	2MDHQ9P3LO0510



RECEIPT

Michael 10-05-2024

I will update ticket once parts are fitted.