



### TICKET #IE314\_189

The FSTD centre projector has a very evident notable grey hue visible.

Michael

09-04-2023

The bulb has 3000 hours of life on it. I will order 3 replacement bulbs to see if this resolved the issues. I have compared projector settings to the other 2 and can confirm all projector settings are the same.

Order Overview		Order #1256428 - placed on 09/04/2024		
PRODUCT		QTY	UNIT PRICE	TOTAL PRICE
	Barco R9801265 Projector Lamp with Module SKU : MPLL07735	3	£134.89	£404.67
	Panasonic PT-EZ590 Projector Lamp with Module SKU : MPLL11579	3	£131.80	£395.40
Subtotal:				£800.07
Shipping:				£0.00
Grand Total:				£806.07

Estimated arrival: 20-04-2024 - I will replace Bulbs when they arrive and test to see if resolved.

Michael

23-04-2024

All 3 projector bulbs were replaced. The centre projector grey hub is still visible but still not as bright as the other 2 projectors. I will create ticket with Alsim to see if they can suggest the next step.

Michael Smith - 28-04-2024

Looking at the “age” of the projectors, the centre projector is 2 years older than the other 2 due to them being replaced by the “yellow” distortion that happened.

I have swapped the oldest (centre) projector with the RHS projector so that the best projector is now centre and the main projector.

This is the best we can currently do without buying another projector. We believe this is acceptable visual output.

Closing ticket.